



Everything from A – Z for your perfect stay



Welcome!

We are delighted that you are staying at our
Premium Kinderhotel Waldhof.

To make your stay as comfortable as possible, we have summarized
the most important information about our hotel and the region of
Grossarl itself for you.

You are more than welcome to take this folder home with you too if
you would like to, either as a souvenir for yourself or as a gift for
your beloved ones at home.

If you have any questions, please do not hesitate to contact either
one of our lovely staff members or family Prommegger directly. We
are always happy to help you.

We wish you some pleasant and joyful days here in Grossarl!

Family Prommegger and the whole Waldhof-Team
including our Wurzl

A

ACCESS AT NIGHT

If you would like to spend some time in Grossarl until later evening hours, please do not forget to take your room key card with you as the main door will be automatically closed. After that you can access the hotel with your key card via the door which is located right next to the main entrance. You can also enter the hotel through the ski- and bicycle storage room, which is located next to the underground parking garage, near the street.

ACTIVE PROGRAM (IN SUMMER)

Our active program is organized by the local tourism office of Grossarl. Here you have the possibility to ride a Segway for example, or to give rafting a try or ride with an e-bike to one of our beautiful mountain-huts. You can receive more information about the different activities at the reception and there you also can book your preferred activity.

AIR HOCKEY

In our Chill-Out-Lounge you find an air-hockey table.

ALL-INCLUSIVE

Your all-inclusive board (includes breakfast, lunch, snack in the afternoon, dinner, juices from the self service bar, coffee + tea) starts with lunch on the day of arrival and ends with the afternoon snack on the day of departure.

ANIMALS

Our small animal zoo there are rabbits, goats, cats, chickens, marmots, alpacas "Timon and Pumba" and "Tom and Jerry" and our ponies "Eidfaxy and Beni". In Winter our marmots go into hibernation.

ARRIVAL

On arrival, the rooms are available at 3.30 pm.

ATM

At the Raiffeisenbank, the Sparkasse and at the cable car valley station you will find an ATM from which you can withdraw cash (normally max. €400.00 per day).



B

BABY AND CHILD-CARRIERS

You are welcome to borrow back carriers for your hikes. You will find them on the ground floor in our buggy room or at reception. We also have baby carriers for you to rent at the reception.

BABIES' CHANGING ROOM

Next to the guest laundry in the basement and in the "Käpt'n Hook" bathing area, you will find a baby changing facility.

BABY FOOD

In the restaurant you will find various types of Hipp jar food, porridges, milk powder 1 and 2 from Hipp, etc. for your little darlings.

We are also happy to prepare fresh porridge on request.

BABY PHONE

You can have your baby monitor activated by room telephone at reception. You simply give your mobile phone number at reception and let us activate it. Plug in the room telephone in the child's sleeping room and pick up the receiver. Then dial 911 and place the handset next to the phone. As soon as a loud noise is received, you will receive a call on your mobile phone and you can listen into the room. The baby monitor is activated until you replace the handset in the room. You can get the exact description at reception!

BATHROBES AND TOWELS

We have prepared a bag in your room with all the important utensils for your sauna session and for your swimming pleasure. The bathrobes are in your room/suite. Additional sauna towels are available for you in the sauna area.

BATH SLIPPERS

In your room you can find bath slippers for the whole family. If you should receive the wrong size, please let us know and we will exchange them for you.

“BERGESUND”

As we are a member of the BergGesund cooperation, you can participate in all activities free of charge. All programmes and

information are available at the reception. We will be happy to help you book the activities.

BICYCLES (IN SUMMER)

Fancy a bike tour through the Grossarl Valley? Pick the right bike and off you go. The bikes are ready for you in the ski & bike cellar! Of course, we also have the matching helmets for free hire directly in the bike cellar.

BILLIARDS

In the basement (-1) near the chill-out lounge you will find a pool table (€1.00 per game). You can get cues and chalk at the reception.

BINOCULARS

You are welcome to borrow binoculars at reception for a deposit.

BOARD GAMES

Various board games can be borrowed free of charge from reception or you can play a match on the fun table in the chill-out lounge.

BUGGIES

The hotel buggies for the in- and outdoor areas can be found on the ground floor in our buggy room. You are welcome to borrow the buggies free of charge. Please put the buggy back after use so that they can also be used by other guests. You are welcome to hire a reclining pram especially for your baby. We charge a rental of €3.00/day for this.



C

“CHATTING-CORNER“

Near the sauna area (in front of the entrance to the family sauna and the entrance to the relax sauna) you can find our “Chatting-Corner”. There you can enjoy some healthy snacks after your sauna session and refill your water tank.

CHILD CARE

Our lovely nannies take care of your children from 09.00 am until 08.30 pm daily. Fun is guaranteed in our babies- and kids club

CHILDREN- & BABY PACKAGES

Bottle warmer, microwave, kettle & vaporiser can be found on every floor in the parents' kitchenettes. But we also have changing mats, breastfeeding pillows, crawling blankets, wet wipes, toilet pads, baby bath tubs, potties, back carriers, night lights, nappy buckets, swimming equipment and buggies all in house. Please just contact the reception or our cleaning team.

CHILDREN'S MASSAGES

Of course, our little guests don't miss out either. We also offer massages and treatments for children. The SPA folder with more detailed information is available at the reception and in the "Waldschlössl". Appointments can be made at the reception or directly at the SPA reception on the 1st floor.

“CHILL-OUT-LOUNGE”

Next to our childcare rooms you will find our chill-out lounge and our indoor trampoline. Billiards, table tennis and table football, air hockey and a fun table await you here. Fancy a match? The table tennis bats with ball as well as the billiard cues are available at the reception. Our Ninja course is also there.

CINEMA

We have installed a cinema in our sports hall for our children. Please check our daily hotel post “Zwergenpost“ or the kids programme for the exact movie schedule.

COSMETIC PRODUCTS

In your bathroom you can find different cosmetic products for your daily beauty routine.

CREATIVITY-WORKSHOP

As the name states, we do all kinds of handcrafts in there and we can also provide your kids with different crafting-ideas which they can give a try in our “Creativity-Workshop”. Whatever comes to their minds will find its way from idea to reality. This room is always open for you, but there is no one there to supervise the small ones.



D

DEPARTURE

We kindly ask you to vacate your room on your day of departure by 10.30 am. You are more than welcome to pay your bill the evening before your departure already. And if you would like to depart

before breakfast we could prepare a packed breakfast for you. We could also remove the costs for the breakfast from your bill completely. If you do not want to make use of any of the options (whether the buffet, nor the packed-version). Please let us know by 08.00 pm the day before if you would like to take something with you, so that we can prepare it.

DOCTOR

In case of an emergency, please contact the emergency number **0-141**.

Here you will find out which doctor is currently available and you will be connected to the respective doctor immediately.

- Dr. Toferer: 0-388
- Dr. Bredikhin: 0-8801
- Dr. Gerzer (Hüttschlag): 0-06417-225080
- Dentist, Dr. Kbis: 0-20334

DRINKING BILLS

We ask you to sign the drinks bill each time you leave the table. Subsequent complaints on the following day can unfortunately no longer be asserted!



E

E- BIKE RENTAL (IN SUMMER)

We have a great offer for our e-bike fans. Rent a great e-bike and let our expert advise you. Of course we also have bike accessories for you in the house.

The Bike - Shop is open for you from Sunday to Friday from 9.00 am to 11.00 am.

E- CHARGING STATION

Next to the hotel entrance we have 2 charging stations with 10 KW per hour € 5,00. Please register for the charging process at the reception. You will find a fast charging station at the petrol-station in the Village.

This is how charging your electric car works:

- Get your fuel card at the reception
- Plug in your car
- Hold the card up to the charging station
- Charging begins
- At the end of charging, hold the card against the charging station again
- Pull the plug
- Park the car away

Return the fuel card to the reception and the amount charged will be added to your room bill. You will receive a list of the KWs charged on request.

EMERGENCY

In urgent cases of an **emergency**, please **call the emergency hotline 0-141**.

The emergency hotline will inform you about which doctor is on duty and will put you through directly to the doctor as well. The number in case of an emergency at night would be 50 or 60 (from your room telephone) and you will reach somebody from the reception then.

Other important numbers:

Ambulance: 0 – 144

Police Dept.: 0 – 133

Fire Dept.: 0 - 122

EMERGENCY EXIT

On the ground floor next to the house lifts you will find an emergency door which can be opened from the inside without a key. In case of emergencies at night, we ask you to open this door, e.g. for the doctor, as the main entrance is locked at night.

Otherwise, you can also use the playground entrance (in the basement next to the WURZL Club) and the ski cellar door as emergency exits. You have to open these manually from the inside.

EXCURSION DESTINATIONS (IN SUMMER)

At the reception you will find a folder with various excursion destinations and on our information walls you will find the respective brochures. We have put together a small information booklet with various short hikes or excursions for you - just ask at the reception. We will be happy to advise you and help you with tips.



F

FAMILY PLAYING AREA

Our playroom for the whole family is located in the children's adventure land "Peter Pan" right next to the sports hall and is open around the clock.

FAMILY SPA AREA

Our textile sauna is in operation around the clock every day for the whole family. You are welcome to switch on the individual cabins yourself at any time. There is a white switch on the wall in front of the sauna or steam bath, which you can use to start the cabin at any time. (Heating time approx. 20 minutes)

FITNESS & BALANCE ROOM

In the basement you will find our two "Fitness & Balance" rooms. In the "Fitness" room you can steel your muscles or work out a round on the treadmill. As this is not a romping room for children, we ask for your understanding that children under 14 years of age (unaccompanied) are not allowed to enter! A yoga class is held once a week in the "Balance" room.

When this course is offered is then stated in the Zwergenpost and in the weekly programme! Otherwise, a TV is available for yoga programmes or your own stream.

FLOATING DEVICES

You are very welcome to borrow floating devices at the reception (deposit required) to fully enjoy a safe day with your small ones in our pools.

FLOWER BOUQUETS

Upon request, we can order flower bouquets for you. But please place your order at the reception early enough, best would be a day before, 4.00 pm as the latest (please also mind holidays and Sundays)



G

GUEST CARD

With the guest card you get great discounts (e.g. you get tickets for the Postbus for € 1.00). It's best to always take it with you and show it! On the back of the card you can find out where you can get which discount.



H

HIKING EQUIPMENT (IN SUMMER)

For all our hiking friends, we of course have the right equipment for rent free of charge. Hiking sticks, backpacks and binoculars are available at the reception. Just in case, you are welcome to buy a rain poncho (€1.00 per piece) at the reception.

HIKING BOOTS (IN SUMMER)

We kindly ask you to spare the carpets in our corridors and to put your mountain boots in your locker in the ski & bike cellar. Our lockers are equipped with a boot heater that you can switch on yourself. To clean your shoes, there is a washing facility in or in front of the ski & bike cellar or a shoe shine machine in the buggy room.

To start the shoe dryer in your locker - please press the button for the respective room number on the control panel - when the light next to the room number lights up, the shoe dryer heats up for 2 hours.

HIKING TIPS (IN SUMMER)

We have compiled a small information booklet for you with hikes suitable for prams, which you can obtain at reception. In your information folder you will also find the hiking booklet of the "Tal der Almen" with a total of 40 alpine pastures. When planning your hikes, please also note whether the alpine pasture is open. Of course, we will be happy to advise you and tailor the hikes to your wishes.

HOTEL BAR

Our hotel bar is open for you from 07.30 am until 11.30 pm.

HOLY MASS

Holy Mass is celebrated in the Großarl parish church (Catholic) on Saturday at 6.30 pm and on Sunday at 10.00 am. The nearest Protestant church is in Bischofshofen. We will be happy to inform you about the service times at the reception.

HOUSEKEEPING

Our hard-working floor staff are on the upper floors every day until 4.00 pm to keep your rooms clean. Bath towels or bathrobes that are lying on the floor will be gladly changed. If you have any special requests for your room (e.g. change of mattress, additional pillows, bed linen for allergy sufferers), please let us know on the floor or at reception! Does your child have a usual nap time? Please let us know so that we can adjust the cleaning of your room.

HORSEBACK RIDING

As part of the childcare programme, all children are allowed to explore the Waldhof Ranch on horseback several times a week. You

can find out exactly when in the Zwergenpost or in the children's programme. Please register in front of the "Wurzl-Club".



I

INDOOR TRAMPOLINE

Fancy a cool jump? You and your kids can practice cool moves around the clock on our indoor trampoline in the Chillout Lounge!

ICE BATHING (IN WINTER)

You can strengthen your immune system with ice bathing in our natural pond.



K

KITCHEN CORNER

Our kitchenettes are at your disposal for preparing bottles, porridge, etc. You will find one on each floor and the kitchenette is accessible around the clock. We have prepared a kettle in each room and you are welcome to take a bottle warmer with you to your room. If needed, you will also find spare bed linen and towels in the wardrobes.



L

LAUNDRY FACILITY

For dirty, wet or wrinkled clothes, our guest laundry is available in the basement with washing machine, washing powder, a dryer, ironing board and iron. (Insert 1 x one €2.00 coin per wash cycle).

We are happy to help!

LAUNDRY SERVICE

The bag for the dirty laundry and the corresponding price list is in the cupboard.

You can hand in this laundry bag at the reception or simply have our chambermaids pick it up from your room. The amount will be automatically booked to your room bill.

LAWN FOR SUNBATHING

On our sun terrace and on our sunbathing lawn you can relax while sunbathing and cool off again in the natural bathing pond.

LOST AND FOUND

Have you lost or found something in the hotel? Then please contact the reception. If you have forgotten something in the indoor swimming pool, take a look in the changing room. There we have a basket with the "lost property".

LUGGAGE ROOM

You can find our luggage storage rooms in the basement (-2), right next to the lifts at the underground car park access. We will be happy to programme a key for you at reception for one day.



M

MAGAZINES & NEWSPAPERS

Next to the reception we have set up a sales kiosk with various daily newspapers, magazines and of course children's magazines. You will find a list of products for sale right next to it, or simply have our hard-working reception team book them for you in your room. If your desired newspaper or magazine is not on the list, just let the reception know and we will be happy to get it for you.

MASSAGES

In our SPA area "Waldschlössl" you also have the possibility to get a massage. Please make an appointment at the reception or directly at the SPA reception on the 1st floor.

MATTRESS

Our mattresses are too hard or too soft for you? No problem - let us know at reception or housekeeping. You can turn the mattress or use a topper.

MEAL TIMES

- - From 07.30 am to 10.00 am our rich breakfast buffet is available.

- - From 12.00 am to 02.15. pm we spoil you with delicacies from our lunch menu.
- - From 03.00 pm to 04.30 pm you can fortify yourself with an afternoon snack.
- - From 06.00 pm to 08.00 pm our children's buffet is ready for the kids.
- - From 06.00 pm to 08.30 pm we spoil you with a delicious 5-course menu.

For the hunger in between, the ice cream buffet, the soup and salad buffet, as well as toast and fruit are set up for you from lunch!

Please notice, that our restaurants are open from 07.30 am till 9 pm.

MINIBAR

In the minibar we have chilled two samples of our beer for you free of charge. Cheers! You are welcome to have your minibar refilled by the service team for an additional charge. We have prepared 2 bottles of fresh tap water (chilled & at room temperature) for you.

MINI GOLF (IN SUMMER)

You can get the clubs and balls for mini golf in the swimming pool-restaurant "Vis a Vis". It costs € 4,50 per adult and € 3,00 per child.



N

NIGHT ENTRANCE

If you are staying out late in the evening, please do not forget your room card. This locks at the bike cellar next to the main entrance and at the entrances at the underground car park.

NINJA PARPCOUR

You will find our Ninja Course for children right next to the Chillout Lounge. Here, children of different ages can test their dexterity, speed and competitive spirit and above all: have fun! Try it out for yourself!

NORDIC WALKING POLES (IN SUMMER)

We have some Nordic Walking poles at the reception for you, where you can borrow them for free. Tip: Once a week we arrange a guided Nordic Walking Tour!



P

PAYING METHODS

You can pay your hotel bill in CASH with your EC card or with a common credit card (Visa, Master Card).

PETS

Unfortunately, pets are not allowed in our Kinderhotel.

PHARMACY

A pharmacy is located right next to the gondola. In the same building with the police and Billa.

Opening Hours:

- Monday to Friday: from 08.00 am until 12.30 pm and from 02.30 pm until 06.00 pm;
- Saturday: from 08.00 am until 12.00 pm

To find out which pharmacy is on night duty, call 0-141.

PLAYGROUND

On our hotel terrace our little guests can have fun at the playground "Zwergenreich" or at our hotel playground in front of the Fire Truck.

POSTCARDS

You can find an extended selection of postcards at the reception. We also sell stamps there.



R

RADIO

You can also "listen to the radio" with your TV. You can find out where to find which station on the radio programme description in your room.

RECEPTION

If you have any questions, please contact the reception. You can reach them on telephone number 50 and they are manned for you from 08:00 am to 10:00 pm.

RELAX SAUNA

Our "Relax Sauna of the 4 Elements" is opened 24 hours. You can switch them on yourself. For this purpose, there is a white switch on the wall in front of each sauna where you can switch on the cabins as you wish. When the light in the cabin is on, the sauna heats up. If you would like to use the outdoor sauna and plunge pool in the

evening, please do not forget your key, because after 11 pm. the door can only be opened from the outside with the key.

Nothing stands in the way of 24-hour sauna enjoyment!

Our relaxation sauna is exclusively a nude area and we therefore ask for your understanding that children under 16 years of age have no access.

REPARATIONS

With such a large building, it can sometimes happen that our caretakers or floor staff overlook a repair. We ask for your assistance! Please inform us of any repairs at reception.

RESTAURANT

reception.

- From 07.30 am to 10.00 am our rich breakfast buffet is available. From 12.00 am to 02.15. pm we spoil you with delicacies from our lunch menu.
- From 03.00 pm to 04.30 pm you can fortify yourself with an afternoon snack.
- From 06.00 pm to 08.00 pm our children's buffet is ready for the kids.
- From 06.00 pm to 08.30 pm we spoil you with a delicious 5 course menu.

For the hunger in between, the ice cream buffet, the soup and salad buffet, as well as toast and fruit are set up for you from lunch!

Please notice, that our restaurants are open from 07.30 am till 9 pm.

ROOM KEY CARDS

Your key card not only locks your room, but also all hotel entrances, the entrances from the underground car park into the hotel, the sauna outside, the ski and bike cellar and locker, the entrance to the indoor swimming pool as well as the doors to the sauna worlds and the connecting door from the indoor swimming pool to the sauna areas. Therefore, always take the card with you!

PLEASE NOTE

On your day of departure your room key card will only work until 10.30 am, but we can of course extend this duration for our hotel if you would like to spend some more hours here before your final departure.



S

SAFE

All our rooms and suits are equipped with a modern safe. You will find it in one of the cupboards. The safes can be opened with your own combination of numbers. If you need assistance, please contact the reception.

SEWING KIT

You will find a needle and thread in the bathroom

SPORTSHOP

In the basement (tower lift -2) you will find our shop for everything you need on holiday. It is open from Sunday to Friday from 9.00 am to 11.00 am.

SKI & BIKE CELLAR

The ski & bike cellar can be opened from the outside during the day with the room card. The sliding door is locked at night and can be opened from the inside with a door opener. Each room has its own locker with the respective room number in the ski & bike cellar, where you can store your hiking boots and lock the locker with your room card. In summer: To start the boot dryer in your locker - please press the button for the respective room number on the control panel - when the light next to the room number lights up, the boot dryer heats up for 2 hours. In winter: The shoe heating in the locker is always in operation from 7.30 to 9.00 am and from 9.00 to 11.00 pm. If you need another locker, please contact the reception. The additional lockers are not lockable.

SMOKING

There are many children in our Kinderhotel and therefore we kindly ask you not to smoke in the entire house or on the balconies. Smokers are welcome to smoke on the smoking terrace opposite the reception or on the terrace near the winter garden.

SOCKET PROTECTORS

We installed child safety devices at all sockets in the hotel. Our reception team is happy to explain to you how these work.

SOFTPLAY-AREA “THE MINE”

You will find this play area for climbing, romping and exploring in the basement low floor (tower lift -2). Wow, one of the largest hotel soft play facilities in a hotel in Austria - well, have fun!

SOUVENIRS

In front of our house lifts you will find our showcase with great gifts. But also in the "Waldschlössl" you are sure to find some great things for your loved ones at home. Or how about a gift voucher?

SPA "WALDSCHLÖSSL"

On the 1st floor you will find our wellness department. The opening hours are from 09.00 am to 06.00 pm MON-SAT. There you can really let yourself be pampered. Have a look at our Waldschlössl folder, you are sure to find the right pampering programme for you. You will find it in your room folder or you can get it directly at the SPA reception. Appointments can be made at reception, telephone number 50 or directly at the SPA reception, telephone number 81. Appointments after 6.00 pm. are available on request.

SPARE BED LINEN

If you unexpectedly need a new set of bed linen at night, you will find it in the cupboards of the parents' kitchenettes on each floor.

"SPARE-TIME" AREA

In addition to the great playground "Rucki-Zucki's-Gaudi-Alm", you will also find street football courts, tennis courts, a football pitch and a beach volleyball court for free use. You can borrow balls at the childcare!

SPORTS HALL

In the basement you can find our adventure-world "Peter Pan" and the sports hall. There is a lot of space for exciting games and sometimes we even transform it into a cinema. When we play which movie can be found in our daily "Zwergenpost".

SWIM NAPPIES

At the reception we have swimming nappies in all sizes for the very small "water rats" (€1,00 per piece).

SWIMMING POND (IN SUMMER)

Our natural bathing pond invites you to swim, splash and cool down. At the beginning, the pond is about 80 cm deep and goes down to a depth of 3 metres. The lawn around the pond offers plenty of space to relax and sunbathe.

SWIMMING POOLS

Our indoor swimming pool "Käpt'n Hook" with our swimmers' pool, the "Jolly Roger" children's pool, the baby pool and our TrioSlide water slide is open for you almost all the time (except from 7.00 pm to 9.00 pm - during these two hours the indoor swimming pool is being cleaned and is therefore closed).

Please note: On some days, the cleaning robot may be running in one of the pools at night.

Our outdoor whirlpool is open for you to relax in from 02.00 pm to 06.00 pm. Before or after, you can fill the whirlpool using a sensor with your room card. The sensor is located to the left of the door to the sauna area (naked area).

Please note: The exit door from the indoor pool to the whirlpool is closed from 10.00 p.m. - you can only enter with your room card!



T

TABLE FOOTBALL

In our chill-out lounge you can try a game of table football for free.

TABLE TENNIS

You will find a table tennis table in our chill-out lounge. You can get table tennis bats and balls at the reception.

TEEN ROOM

You will find our teen room on the right before the entrance to the sauna area. This great room invites all teens to chill out, meet friends, listen to music and watch films...! You are welcome to rent various films in the Wurzl Club. We have also set up our own Netflix access for the teens there. Just stream away!

TELEPHONE

- From room to room: Just pick up the phone and dial the room number
- For all other calls: dial 0 for landline and then the number

Important: For international calls, leave out the zero of the area code! Except for Italy!

The most important area codes:

- 0049/... Germany
- 0031/... Netherlands
- 0041/... Switzerland
- 0039/... Italy
- 0043/... Austria

The most important telephone numbers in the house:

- Reception - 50
- Hotel bar- 64
- WURZL Club - 62
- Zwergenclub - 61
- Waldschlössl - 81
- Sportshop – 29

“TUFFI”

In Summer: Our Alm-Express “TUFFI” takes you effortlessly to the excursion destinations or starting points of our hikes. Please register for the trips at reception, as there is only space for a limited number of people. Our TUFFI also invites you several times a week to take a short tour of the village. You can find out where, how, what and when in our Zwergenpost, which is printed daily and laid out on your breakfast table. In Winter: Our "TUFFI" takes all advanced ski course children to the meeting point at the Panoramabahn. Of course "TUFFI" picks up all ski course children, only skischool Toni Gruber, departure from the Panoramabahn at 1.15 pm. The departure times of the skibus for parents or non-skiers can be found under skibus.

TV

A list with all available television channels can be found in your room. There is also a current TV programme ready for you.



U

UNDERGROUND PARKING GARAGE

In front of the ski and bike cellar you will find the entrance to the underground car park. This is divided into two levels (height 2.10 m and 2.40 m) and you can choose the parking space individually. The use of the underground car park is free of charge! You will find the reserved parking spaces for our suites at -3.



V

VENTILATION

The vents in your bathroom and WC are noiseless and switch on automatically with the light. When you hold your hand to the ventilation, you feel the draught.

VOUCHERS

Looking for a gift idea? We are happy to issue vouchers from the Premium Kinderhotel Waldhof or our Waldschlössl SPA area individually and you already have a great gift for the next birthday, wedding, to say "thank you", ...



W

WAKE-UP CALL

This is how it's done at the room:

- Lift the telephone receiver;
- Dial "77";
- enter the desired wake-up time in 24-hour mode (four digits)
e.g.: 8.15 a.m. = 0815 and 8.30 p.m. = 2030
- Press "#";

WATER

The water from the tap is perfectly fine to drink. It has the best quality water can possibly have.

WATER WINGS

You are welcome to borrow water wings from us at the reception.

WI-FI

Next to the reception, we have set up free internet access for you. You are also welcome to surf the entire hotel free of charge via WLAN with your own laptop or smartphone.

WINETIME

Opposite the hotel bar we have a walk-in, air-conditioned wine room with special wine rarities. The WineTime is open to you day and night. Please order your wine directly from the waiter or enter the bottle you are taking into the prepared list.

WURZL CLUB

The Wurzl-Club is our childcare facility for all children from the age of 2.5 years. The Wurzl-Club is only open as part of the childcare (parent-free zone!).

Opening hours: Daily from 09.00 am to 08.30 pm continuously, incl. supervised lunch.



Z

ZWERGEN CLUB

Our Zwergen Club is open daily from 09.00 am until 08.30 pm. It is for children up to the age of 2,5 years. Kids between the age of 2,5 and 3 can choose for themselves which club they would prefer to stay in, so they can either join the Zwergen Club or the Wurzl Club. From 15.00-18.00 there is playtime for all children in the Wurzl-Club.

“ZWERGENPOST“

This is what we call our house or morning mail. You will find it on your breakfast table every day and you will already know about the current programme in and around the Premium Kinderhotel Waldhof.

We wish you a wonderful holiday here with us at the
Premium Kinderhotel Waldhof!